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SIP Print Releases SMB Call Recording Platform

09/16/2008

SIP Print has introduced a family of call recording appliances specifically designed to meet the needs of small- and medium-sized businesses worldwide. SIP Print appliances are available immediately through the company's reseller network.

According to SIP Print, SMBs previously have lacked access to affordable system-level SIP call recording capabilities. That's despite their growing need to record phone conversations for purposes of training, quality assurance, customer satisfaction monitoring and legal/compliance requirements, such as the Communications Assistance for Law Enforcement Act (CALEA) and Sarbanes-Oxley. Available systems were limited to expensive and complex enterprise solutions or simple PC-based handset recording software and software logger patches.

SIP Print's appliance offers pure system-level voice recording for SMBs and larger organizations with a need to record up to 200 seats per location. Because it supports SIP at the communications system level, SIP Print's patent-pending platform can also record advanced functions like voice mail or "follow-me" calls forwarded to mobile phones or off-premise phone numbers.

SIP Print appliances provide full functionality for SIP-enabled systems as well as systems utilizing SIP trunks or an SIP interface on hybrid phone systems. Models are available and fully compatible with many of the leading VoIP phone systems, including Allworx, Aastralink, Altigen, Avaya IP Office, Avaya Distributed Office, Cisco, Fonality, Mitel, NEC 8100, NEC 8300, Nortel, ShoreTel, Toshiba, Zultys and 3Com.

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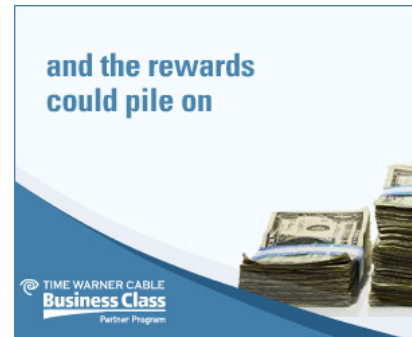


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