

SIP Print Cloud Call Recording for Allworx Connect

Highlights

- Unified Cloud Portal for All Users, Business Units and Locations
- Media Stored Locally and Centrally Within the Customer Network
- No Client or PC Installation Required
- Compatible with All Allworx Systems and Phone Models
- Includes Deep Set of Reporting Capabilities
- Consume as a Service and Not a Capital Expense

**Over 10,000
Seats Recording**

The screenshot displays the SIP Print web interface. The top navigation bar includes 'Search & Play', 'Reporting', 'Users & Groups', and 'Configuration'. A search filter is visible with fields for 'Caller or Receiver', 'Phone #', 'From Date', and 'To Date'. Below the filter is a table of call records with columns: Caller, Receiver, Phone #, Duration, Date Time, Rating, ID, and Options. The table lists several calls, including those from Cary Lovejoy and Lucy Chin. To the right, a 'Top Users by Duration' bar chart shows the duration of calls for Cary Lovejoy, Christian Dunburry, Lucy Chin, and Mike Herro. Below the chart is a table with columns for Group, User, and Duration, listing the top users and their respective call durations.

CALL RECORDING / PLAYBACK FEATURES

- Call Recording in Standard Media Formats
- Call Playback on Standard Media Players
- Search by Agent Name
- Search by Area Code and Prefix
- Extension and Name Lookup
- Caller ID
- Fast Forward and Rewind
- Time and Date Stamping
- Email Calls Inline
- Secure Multiple Manager Access
- Archive and Audit Trail
- Column Sorting (on-the-fly)

CALL REPORTING FEATURES

- Most Frequently Dialed
- Longest Calls
- Call Details
- Top Callers by Quantity
- Top Callers by Duration
- Call Ratings by Agent